

## RENTAL POLICY

1. Driver's license, Credit Card and phone number are required for all rentals.
2. Customers may be asked to leave a security deposit. Deposit amount will depend on the items being rented. Short notice cancellations may result in loss of deposit.
3. All rentals are to be paid in advance, unless a charge account has been established.
4. Delivery is available at an additional cost depending on distance from our shop.
5. All rentals, deliveries, and merchandise will be charged Ohio sales tax.
6. Customers are responsible to ensure that their tow vehicle and hitch are capable of towing the rented equipment and trailer. Customers are responsible for lights, brakes and properly securing the load. Rental store employees are not responsible for damage to customer's vehicles while loading or unloading equipment and/or trailers.
7. Damage Waiver will be added to all rental contracts (10% of the rental rate).
8. Damage Waiver relieves renter of responsibility for accidental damages to the rented equipment. Damage Waiver does not cover abuse, misuse, theft, overloading or exceeding the rated capacity of equipment, use of improper electric current, lack of lubrication or other normal service of the equipment, mysterious disappearances, damage while transporting equipment on public highways, gross negligence and/or damage to tires and accessories such as air hoses, bits, chains, blades, etc.
9. Damage Waiver may be declined if renter provides proof of insurance for rented equipment, or if prior arrangements are made with management.
10. Charges are incurred from the time the rented items leave our store until the time they are returned. If you rent an item, and are unable to return it at your scheduled time, please call us as soon as you realize you will need it longer. Since we accept reservations, some items may already be booked for someone else.
11. Equipment should be returned during normal business hours. Equipment left on the premises after hours will be at renter's own risk.
12. The standard rental period for most items is a 24 hour day. Some items are also available in 4 hour increments. Rates by the week and month are also available.
13. One day rental is 24 hours, One week is seven days, one month is four weeks. Metered equipment run time is 8 hours per day (or weekend), 40 hours per week and 160 hours per month. Additional usage will be charged accordingly.
14. Weekend Rentals are available by picking up the item at any time Saturday during normal business hours. Items rented for the weekend rental are due back Monday by 8:00 AM for the weekend rental rate. Items out for the weekend are subject to 8 hours on metered equipment.
15. Fuel Policy is out full, back full. Fuel charges of \$5.00 per gallon will be added to invoice if not full upon return. Please make sure you use the proper type of fuel.
16. We strive to keep our equipment in proper working order at all times, however, problems sometimes can and will occur. If you ever have any problems or questions about the items that you rent, please call us right away. Many problems can be solved over the phone. In some cases we may need to provide a replacement or substitute item. We will do everything possible to help you finish your job in a timely and efficient manner.
17. If you choose to complete your project after hours and/or on weekends when our store is closed please be aware that we may not be available immediately to handle issues with rented equipment. Repairs or replacement of equipment may have to wait until the next business day. Charges may result from damages found to be a result of abuse or misuse.



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